



Your graduate journey starts here

SAN FRANCISCO | STUDENT WELCOME PACKET

UNIVERSITY OF THE
PACIFIC

Welcome to the University of the Pacific community. Committing to your graduate education is an important occasion and you should be proud of the achievement and success that has led you to this moment.

Pacific committed to providing a superior, student-centered learning experience while preparing individuals for lasting achievement and responsible leadership in their careers and communities.

As a Pacific graduate student, you will have access to a team of people who can help you navigate the academic process, celebrate your milestones, guide your professional development and work in partnership with your graduate program to ensure you are on the pathway to

graduation. We invite you to connect with us to learn more about our services and how we can support you. Whether in person, online or through our social media channels, our team looks forward to connecting with you.



University of the
Pacific supports
and oversees
more than 1,100
graduate students
pursuing advanced
degrees in over 30
graduate programs.

You will engage with our
caring and knowledgeable
services staff throughout
your graduate journey.

There are many milestones that you will
achieve in your degree and we are here to
help you prepare for your program, navigate
policies and submit accurate paperwork in
order to reach your goal of degree completion.
And along the way, we hope to celebrate your
success with you. We look forward to serving
you through:

New Student Onboarding

- Online orientation
- Welcome Week events

Navigation of degree milestones

- Thesis and dissertation
- Graduation and degree audits

Policy Guidance

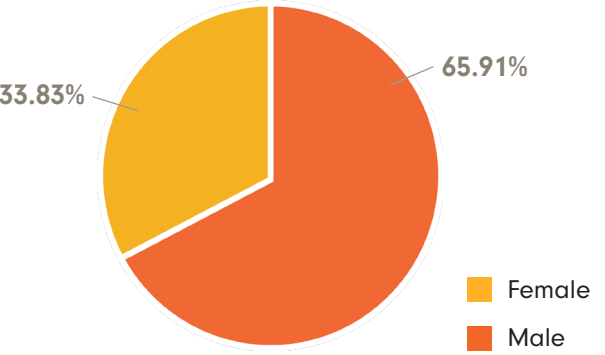
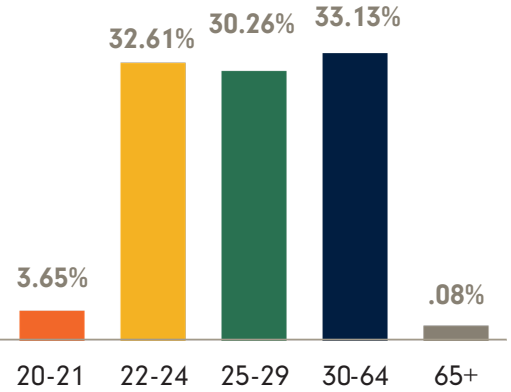
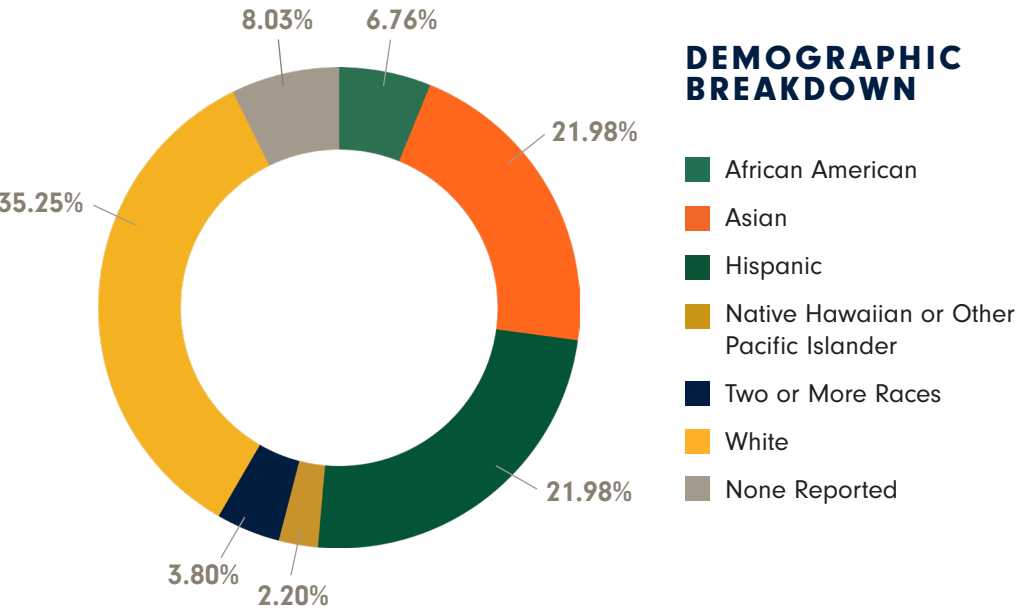
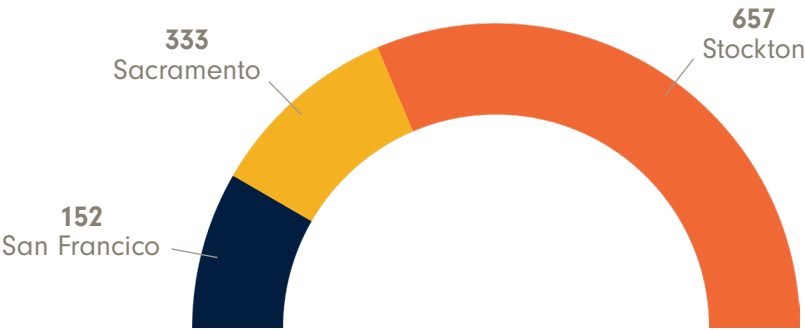
- Graduate academic regulations
- Academic standing notifications

Student Promotion

- Graduate and professional student
Appreciation week
- Research and travel awards

2020 Graduate Students

CAMPUS BREAKDOWN



AGE BREAKDOWN

GENDER BREAKDOWN

General Information

Now that you are a confirmed student at University of the Pacific, all essential email communication will be sent to your student account. Please check your account daily for information on financial aid, billing, upcoming events, campuswide notices and messages from your faculty and fellow students.

To access your email, you will first need to register via the Password Management Tool at **locksmith.pacific.edu** and create a unique password. Once this is complete, you may log into insidePacific to access your Pacific email.

InsidePacific Portal

You will use the university’s portal, insidePacific (**inside.pacific.edu**), to:

- Register for courses
- View transcripts
- Review billing and financial aid
- Access email
- Submit student worker timesheets
- Check degree progress

As a graduate student, you will have access to the Graduate School tab within the portal. This tab will guide you to important links including forms, contact information and our online orientation. Log into insidePacific using the student ID and password you used during the confirmation process. If you have any trouble logging in with the provided credentials, please contact the Pacific Technology Helpdesk at 209.946.7400.

Online orientation

You will be enrolled in our Online Orientation via the Canvas online learning platform. Our online orientation will walk you through campus resources and tutorials on everything from accessing your billing and financial aid to registering for courses. Look for your invitation in your student email account or visit **go.pacific.edu/GradOrientation**.

Paying for your graduate education

If you plan to use financial aid to fund your education, you must complete the Free Application for Federal Student Aid (FAFSA). At the graduate level, students can borrow up to the total cost of attendance through Federal Unsubsidized Loans and Graduate Plus Loans. When completing your FAFSA, use institution code 001329. Once you complete the FAFSA, Pacific receives your report, and you will receive your financial aid award packet within several weeks.

If you have questions about financial aid programs and application forms, please contact the Financial Aid Office at 415.749.3314 or sf_finaid@pacific.edu.



ADMISSION CHECKLIST

- **Student email:** Setup your Pacific student account. This is the official mode of communication from the university.
- **Faculty advising:** Check in with your advisor for your “Plan of Study” and discuss course registration. The name of your advisor can be found on the bottom of your acceptance letter.
- **Review billing and financial aid:** View your Student Account through the administrative link in insidePacific to review financial aid and ensure payments are made by the appropriate deadlines.
- **Financial aid:** If you are planning to use financial aid, complete the FAFSA and entrance counseling at studentaid.gov.
- **Health insurance:** Students will be automatically enrolled in the Student Health Insurance Plan (SHIP). If you don’t need SHIP, you must submit an insurance waiver prior to the first day of classes through pacific.edu/HealthInsurance.
- **Online orientation:** Complete the online orientation at go.pacific.edu/GradOrientation.
- **Immunization compliance:** You are required to submit immunization records in order to attend classes on campus. Review the immunization policy at pacific.edu/ImmunizationCompliance and submit your records through the Medical Portal.
- **Student ID card:** Be on the lookout for an email from PacificCard@pacific.edu. This email will include instructions on how to submit a photo for your ID card and will contain information on how to obtain your ID card. You will need your ID card to access most buildings on campus.

Need help with any of these items? Contact our Graduate Services Office at gradschool@pacific.edu.

SAN FRANCISCO

Campus Resources

Business Office

The Business Office is where you can get help with your student accounts, financial aid, paying your tuition, and more.

155 Fifth Street, 4th Floor

Counseling and Psychological Services (CAPS)

CAPS provides individual, couple and group therapy services to current students, including treatment for anxiety, depression, stress management, relationship issues, substance abuse and more. All services are included in your

Wellness Fee and can be accessed by appointment or on a 24-hour call line. Schedule a session online at **pacific.edu/CAPS**.

155 Fifth Street, 5th Floor, Suite 513
209.946.2315 x2

Disability Services

For students needing accommodations, the Office of Student Life offers virtual appointments for assessment and support. Accommodation requests can be submitted online at **pacific.edu/SSD**.

209.946.3221

Library

Pacific hosts a variety of digital library services, including research assistance and access to e-book, e-journal, video and publisher databases. All services can be found at **pacific.edu/University-Libraries**.

Public Safety

The San Francisco Campus Public Safety Department provides 24-hour patrol service and emergency assistance in the event of a police, fire or medical emergency.

415.929.6411

Registrar

Visit our on-campus registrar for assistance with transcripts, add/drop forms, updating contact information, and more.

155 Fifth Street, 4th Floor
sfregistrar@pacific.edu
415.929.6461

Student Health Services

Student Health Services provides comprehensive healthcare to students including routine appointments, referrals, immunizations and prescription medications. An advice nurse is available 24/7 or you can

schedule an in-person or telehealth appointment with one of our nurse practitioners, dietitian, or insurance and immunization experts at **pacific.edu/StudentHealth**.

155 Fifth Street, 5th Floor, Suite 513
209.946.2315 x4

Student Organizations

Students on the San Francisco Campus can join or develop a new Registered Student Organization by connecting to TigerLink at **pacific.Presence.io**.

Writing Center

The Writing Center offers group and one-on-one consultations with a student mentor or professional staff member who can help you develop your writing. Sessions are available online or by appointment.

Office of Student Life
writingcenter@pacific.edu
916.739.7251



ABOUT

San Francisco

San Francisco is known as one of the best cities in the world and is jam-packed with great food, culture and boundless outdoor adventure. “The City,” as the locals call it, is famous for its steep hills, cable cars, dynamic waterfront and soaring Golden Gate Bridge. San Francisco is also home to the Giants baseball team, a robust theater and arts district, and more than 300 Michelin star restaurants. You can find a different farmers’ market each day of the week, and on sunny days the city’s many parks and beaches beckon with music festivals, street fairs or a simple Sunday stroll.

Local Neighborhood

Pacific’s San Francisco Campus is located in the heart of downtown, in the vibrant South of

Market (SoMa) district. Home to the Giants’ baseball park, the SF Museum of Modern Art (SFMOMA) and a bustling restaurant scene, SoMa is a lively hub of cultural diversity.

Across the street from campus, you’ll find the largest shopping mall in San Francisco. Check out Les Gourmands Bakery (280 5th Street) around the corner for the best croissants in the city or nearby Zero Zero (826 Folsom Street) for some mouthwatering Italian fare. Just a quick stroll away lies San Francisco’s Broadway theater district and the famous Union Square, or hop on a quick BART rail ride to explore Chinatown or see the sea lions basking at Pier 39.



SAN FRANCISCO RECOMMENDATIONS

Take a walk or ride a bike across the Golden Gate Bridge. About 1.7 miles each way, this trip is a right of passage and provides stunning views of San Francisco and the surrounding Bay Area.

Hop on a ferry to Alcatraz, the famous island prison that held some of our most-wanted criminals (including gangster Al Capone) until 1963. Find the ferry dock on The Embarcadero (Pier 33).

Ride a cable car through the city streets and marvel at the stunning Victorian townhouses. Stop off for lunch in the Ferry Building on your way to Fisherman’s Wharf and Ghirardelli Square.

Catch a baseball game at Oracle Park (24 Willie Mays Plaza), where you can cheer on the Giants while sampling some of the best local street eats and craft beer at stalls throughout the stadium.

Get your nature fix at Baker Beach or Golden Gate Park, or take a day trip to see the amazing redwood groves in Muir Woods National Monument.



155 Fifth Street
San Francisco, California 94103





UNIVERSITY OF THE
PACIFIC

FOR MORE INFORMATION

Admission

209.946.3929

gradadmission@pacific.edu

Student Services

209.932.3297

gradschool@pacific.edu

155 Fifth Street, San Francisco, California 94103

LET'S GET SOCIAL

Click on the icons below

